

CONNECT YOUR WEBMAIL TO YOUR GMAIL

Simplify Your E-Mail Experience



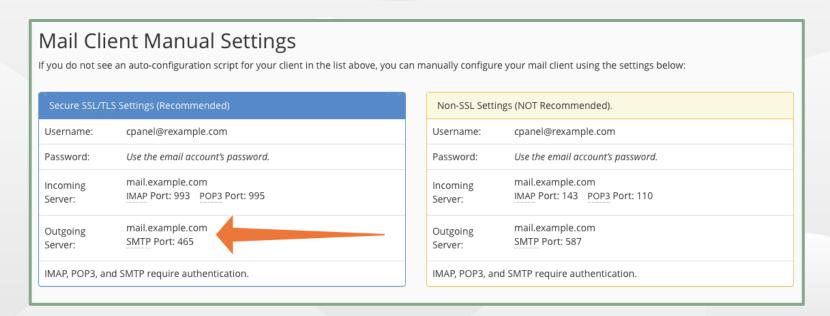
Managing multiple email accounts can be overwhelming, especially with webmail for business communications.

A simple solution is to integrate your webmail with Gmail.

This allows you to manage all your emails from one familiar interface. By connecting your domain-based email to Gmail, you can send and receive messages seamlessly while enjoying Gmail's powerful features.

STEP 1: Enable POP3 Access in Webmail

- Log in to your Webmail (via yourdomain.com/webmail).
- Open Email Configuration Settings (this provides POP3/IMAP and SMTP details).
- Note down: Incoming Mail Server (POP3/IMAP)Outgoing Mail Server (SMTP)Email username and password

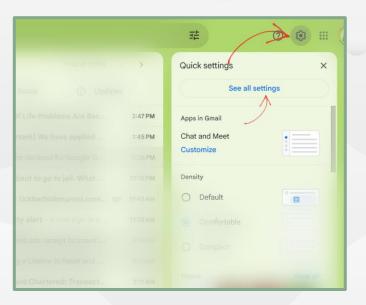


Most modern web hosts have auto-configuration set up for clients and it appears in your inbox as the first E-mail when your new webmail account is created so most times, you may not need to go through this step.

STEP 2: Add Your Email to Gmail

- Open Gmail, go to Settings (♣) > See all settings.
- Navigate to the Accounts and Import tab. Under Check mail from other accounts, click Add a mail account.
- Enter your full email address (e.g., yourname@yourdomain.com) & click Next.
- Choose POP3 as the retrieval method.
- Enter: Username (your full email address), Password (your webmail password), POP Server (e.g., mail.yourdomain.com), Port (usually 995 for SSL or 110 for non-SSL)
- Check the box for "Leave a copy of retrieved messages on the server" if you want to keep copies of your emails in webmail.
- Click Add Account.

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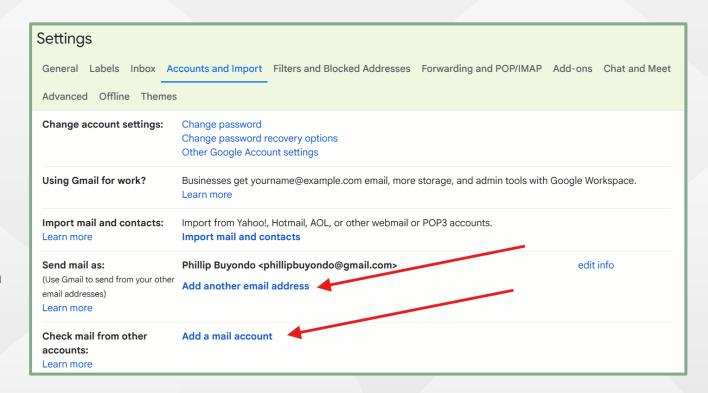


Settings	
General Labels Inbox Advanced Offline The	Accounts and Import Filters and Blocked Addresses Forwarding and POP/IMAP Add-ons Chat and Meet
Language:	Gmail display language: English (US) Change language settings for other Google products Show all language options
Phone numbers:	Default country code: Uganda
Maximum page size:	Show 50 v conversations per page
Undo Send:	Send cancellation period: 20 v seconds
Default reply behavior: Learn more	O Reply Reply all
Hover actions:	Enable hover actions - Quickly gain access to archive, delete, mark as read, and snooze controls on hover. Disable hover actions



STEP 3: Set Up Outgoing Mail (SMTP)

- After adding the account, select "Yes, I want to be able to send mail as" and click Next.
- Enter your name (this will appear as the sender). Use the SMTP server settings: SMTP Server: mail.yourdomain.com, Port: 465 (SSL) or 587 (TLS), Username: your full email address, Password: your email password
- Click Add Account.
- Gmail will send a verification email to your webmail—open your webmail, copy the code, and enter it in Gmail.



DONE! NOW, YOU CAN SEND AND RECEIVE EMAILS FROM YOUR DOMAIN-BASED EMAIL WITHIN GMAIL.

COMMON ISSUES AND HOW TO HANDLE THEM

- 1 Incorrect Login Credentials Double-check your email and password. Reset if needed.
- 2 Wrong Server Settings Ensure you're using the correct POP3/IMAP and SMTP details from your webmail provider.
- **3 Port Issues –** Try switching between SSL/TLS (465/587 for SMTP, 995/143 for POP/IMAP) if emails aren't sending or receiving.
- 4 Gmail Not Fetching Emails Check if POP3 is enabled in your webmail settings and refresh Gmail's inbox.
- 5 Emails Stuck in Outbox Ensure SMTP authentication is enabled and verify outgoing server settings.
- 6 Verification Email Not Received Look in your webmail's spam/junk folder or try resending from Gmail.
- 7 Duplicate Emails Make sure "Leave a copy of messages on the server" is enabled only if necessary.
- 8 Gmail Blocking the Connection Review Google security settings and allow less secure apps if required.

You're All Set! Congratulations!

You've successfully connected your webmail to Gmail. Now, you can manage all your emails from one platform, saving time and streamlining communication.

What's Next?

- ightharpoonup Test your setup by sending and receiving emails.
- lacktriangle If you encounter any issues, refer to the troubleshooting section.
- Regularly check your settings to ensure smooth email delivery.

Need More Help?

If you experience persistent issues, consider reaching out to your web hosting provider or checking Gmail's support resources.



GET IN TOUCH

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